



E-SHOP EXCHANGE AND RETURNS FORM

**Post to:**

Om Designs E-Shop Returns:  
19 Gaden Circuit  
Jingili, 0810,  
Darwin,  
Northern Territory,  
Australia.

**Please fill in the following information so we can process your exchange or returns as quickly as possible.**  
For refunds please allow 5 working days to process after receipt of returned item.

**Step 1**

Customer name: \_\_\_\_\_

Order number: \_\_\_\_\_

Date of purchase: \_\_\_\_/\_\_\_\_/\_\_\_\_

Billing address: \_\_\_\_\_

Shipping address:  
(if different from above)  
\_\_\_\_\_  
\_\_\_\_\_

**Step 2      How would you like us to handle your return? (please circle)**

- A.      Exchange for a different size/style
- B.      Refund (if eligible) – Please read our returns policy

**List item(s) you are returning, including reason:**

Qty	Item description	Print	Size	Price \$	Reason code

**Step 3      What Size, Style, Print would you like in exchange?**

\_\_\_\_\_

**Reason code:**

- 1 too small
- 2 too large
- 3 incorrect fit
- 4 incorrect items shipped
- 5 marked, spotted, stained
- 6 faulty
- 7 item not as pictured
- 8 other? Please advise \_\_\_\_\_

**PLEASE CONTACT OM DESIGNS VIA EMAIL BEFORE YOU RETURN ANY ITEMS**  
[info@omdesigns.com.au](mailto:info@omdesigns.com.au)